

IPSWICH COLLECTION POINTS

Head Office

Mondays to Fridays: 9.30am to 1pm
Saturdays: 10am to 12pm

Living Water, Dickens Road

Wednesdays: 1.30pm to 3.30pm

Salvation Army, Queens Way

Wednesdays: 9.30am to 12pm
Saturdays: 10am to 11.30am

SureStart, The Treehouse, Clapgate Lane

Wednesdays: 9.30am to 11am

Whitton Residents Association

Wednesdays: 10am to 12pm

Maidenhall Community Shop

Fridays: 10am to 12pm

The Labour Club, Silent Street

Saturdays: 11am to 12pm

Wooden House Children's Centre, Lanark Rd

Wednesdays: 9am to 11am

Registered under the Co-operative and Community
Benefit Societies and Credit Unions Act 1965 No. 658C &
Regulated by the Financial Services Authority No. 213756

Member of the Association of British Credit Unions Ltd.

Deposits are protected by the Financial Services Com-
pensation Scheme

COUNTY COLLECTION POINTS

Bury St Edmunds

St Johns Ecumenical Centre
Wednesdays: 10am to 1pm
&

Trinity Church, Brentgovell St
Alternate Weds: 10am to 12pm

Felixstowe

Salvation Army, Cobbold Road
Thursdays: 10am to 11.30am

Haverhill

Volunteer Centre, Lower Downs Slade
Mon, Weds, Fri: 10am to 1pm
&

Haverhill Arts Centre, Old Town Hall
Mon-Fri: 10am to 4pm

Woodbridge

Salvation Army, New Street
Thursdays: 10am to 11am

Mildenhall

St John's Catholic Church
Thursday 2pm to 4pm

Newmarket

Brough Scott Community Suite
Bill Rickaby Drive
Thursday 2pm to 4pm

Please do not hesitate to contact us if you require
more information or are interested in joining our
volunteer work force.



PAYMENT CHOICES

Ipswich & Suffolk Credit Union Ltd.

61/63 Austin Street, Ipswich. IP2 8DF

Tel. 01473 690690

www.iscu.org.uk
office@iscu.org.uk

Payment Choices

Whether you are a saver, borrower or both we are able to accept payments in a variety of ways. You choose the most convenient method.

Cash

Cash is accepted at our Ipswich office or at any of our collection points. For savers you can pay in as little or as much as you like and for junior savers we can provide a money box to help encourage saving.

Cheques

Personal cheques can be paid in at our office and collection points in person, or you can post these to us.

Because we are a Credit Union we can accept cheques made out to our members for depositing with us. There are no charges for this, unlike cashing agents who charge a percentage of the cheques value, and an administration charge, which can be expensive.

Where third party cheques are paid to us the cheques will have to clear before you can make a withdrawal. This can take up to ten days.

Standing Orders

You choose the date that the money comes out of your account and the payment frequency; weekly, fortnightly* or monthly. You choose the amount you wish to save. Where a loan is in operation your loan repayment will be stated on your agreement form and you can add additional savings to this.

**Some building societies do not operate a fortnightly option and you are advised to check before activating this is preference.*

PayPoint Cards

We can supply you with a PayPoint card which can be used at any shop that displays the PayPoint symbol.



PayPoint is available at most Post Offices as well as many retail outlets. We do not charge to supply your card and no fees are charged for its use.

Payroll

If you don't have a bank account you can pay your wages into your credit union account.

Online Bank Transfer

You may be able to set up a bank transfer at your bank or through online banking. If you wish to use this method please use your credit union membership number as the reference.

Benefits

Any benefits that you may be entitled to can be paid into your account. Examples would be Tax and Pension Credits, Pensions, Local Housing Allowance, Job Seekers Allowance and Child Benefit. Ask us for details.

Credit and Debit Cards

You can make a loan repayment or deposit to your share account by debit card. You can do this either at the Ipswich office, or by telephone. Please note that by law **we cannot accept payments by credit card.**

Postal Orders

Although these tend to be expensive, because of the fee charged by the Post Office, these are an acceptable payment method.